ANDREW TULINE

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PROFILE

An IT professional with extensive experience in a fast paced mission critical technical environment. Posesses well developed analysitcal skills and is highly effective at facilitating the delivery and support of technical infrastructure to meet business needs.

SUMMARY

- Significant experience in the IT network and server infrastructure field with expertise in management.
- Proven ability in project design and management with the organizational and supervisory skills to ensure success.
- Leadership on infrastructure planning, implementation and ongoing support

EXPERIENCE & QUALIFICATIONS

Systems Manager – Sierra Systems (97-08)

- Reporting to the VP of Corporate Services, was responsible for the design, implementation and support of Sierra's Corporate network which supported over 1000 employees across 15 locations.
- Championed the implementation of VMWare ESX Infrastructure on a Storage Area Network, which reduced the hardware by over 60% and improved Change Management and Disaster Recovery capabilities as well as reducing the time required to deploy new applications.
- Developed and implemented an ITIL based Change Management program, which improved communications and success rates of technical changes.
- Coordinated the move to a new facility, and implemented a gigabit based Ethernet backbone across fibre, as well as a new PBX on-time/budget and with a minimum of downtime.
- Managed the migration of 12 Windows NT Domains to a single Active Directory domain, which provided a single logon at any location across the enterprise.
- Developed a Service Catalog and Service Level agreements for business critical IT services which facilitated management reporting of critical IT functions.
- Managed infrastructure aspects of mergers and acquisitions of smaller organizations into Sierra.

Computer Services Manager – Dynapro (85 to 97)

- Reporting to the VP of Human Resource, supervised up to 7 staff, responsible for design, implementation and support of network and server infrastructure.
- Implementation of Novell Netware 2.X and Netware VMS. This provided Dynapro's R&D department a several fold performance improvement at a lower cost than the DEC products then in use.
- Provide leadership in implementing one of the first 10BaseT networks in Vancouver. The structured design allowed for significant flexibility in

troubleshooting and later performance enhancements.

- Implemented Ethernet switches with high speed uplinks for Dynapro's network, which significantly increased performance on the network.
- Performed technical and financial analysis in determining requirements for several projects, such as replacing the VAX.
- Re-architected TCP/IP addressing infrastructure and UNIX services to include screened subnet Firewall.
- Received 2 awards at Dynapro Systems in the areas of outstanding innovation and process development.

Electronics Technologist – Dynapro Systems (83 – 85)

SKILLS

ITIL	Change management, Incident management
Project Management	PMBOK, MS Project
Comms H/W	Cisco, Mitel, CSU/DSU
System H/W	Dell, SGI, HP, DEC, VAX, PC.
OS	UNIX, VMS, DOS, Windows, Novell, Linux
OS Services	Active Directory
Virtualization	VMWare Workstation, GSX, ESX 3, ESX 3i
Network Protocols	TCP/IP, ICMP, Netbios
Application Protocols	DHCP, DNS, Telnet, SMTP, TFTP, FTP, etc.
Routing Protocols	RIP, RIP2, EIGRP, OSPF
LANS	10Base2, 10BaseT, 100BaseT, Gigabit, FDDI.
WANS	56K, T1, Frame Relay, ISDN, MPLS, E10/100.
Security Applications	Nessus, Wireshark, NMap
Internet Applications	MySQL, IIS, Apache
CMS Applications	Drupal
Web Applications	Photoshop, Illustrator, Fireworks, Paintshop, Flash
Web Development	HTML, CSS, Javascript, PHP
Office Applications	MS Office 2003/7, Open Office 2.X

CERTIFICATIONS

- Information Technology Infrastructure Library Foundations (ITIL)   2006
- Competent Toastmaster (CTM)   2002
- Microsoft Certified Professional (MCP)   2001
- Cisco Certifications (CCNA, CCDA, CCNP, CCDP)   1999-2000

EDUCATION

- Telecom Management Program at VCC with a 94% GPA
- Ryerson Polytechnic Institute – (Diploma of Electronics Technology)
- Attending BCIT Web Development program